

Revolutionizing Laboratory Compliance & Efficiency

Track, Manage, & Standardize
Your Lab Operations

Driven by Innovation, Powered by Trust

LabLogs was founded to address a widespread challenge in laboratory operations: the inefficiencies, inconsistencies, and compliance risks associated with manual tracking of maintenance and quality control tasks.

Western Healthcare Alliance (WHA) partners with LabLogs to provide members with a solution to document, track, and resolve issues in real-time while providing leadership with transparent oversight into performance, compliance, and operational metrics.



Maintenance Logs

A centralized digital log captures every preventive and corrective maintenance action—timestamped and attributed—replacing scattered spreadsheets and paper forms.



Quality Control

Targeted QC support to fill gaps left by your LIS, including centralized Levey-Jennings chart storage to streamline audits and inspections.



Task Management

Platform dashboard that centralizes all lab assignments—complete with deadlines, status updates, and ownership—ensuring full visibility and accountability without tasks slipping through gaps.

Transforming Lab Operations for Better Outcomes

Optimize Financial Performance

- **Increased Productivity.** Automate routine tasks and focus on what matters.
- **Risk Mitigation.** Stay compliant and avoid costly citations.
- **Faster Turnaround.** Streamlined workflows improve testing capacity.

Administrative Dashboards

Preventative Maintenance. Schedule and manage maintenance tasks to reduce equipment downtime and ensure compliance.

Quality Control. Standardized QC documentation for all test systems, ensuring consistency and accuracy.

Lots & Reagents Tracking. Track the lifecycle of lots and reagents from receipt to expiration with complete traceability.

Service Reports. Minimize downtime with detailed repair history and operational status reports.

Environmental Controls. Monitor and maintain lab conditions to guarantee accurate results.

Excellent
5.0
Client Rating



Offering Tailored Solutions for Every Laboratory



LabLogs Dashboard

Get a real-time pulse on every bench and instrument—open tasks, QC status, and compliance alerts—all on one cloud dashboard that's inspector-ready 24/7.



Recording Scheduled Tasks

Step-by-step workflows for daily, weekly, and monthly QC, PM, and calibrations. Automatic timestamps, e-signatures, and reminders keep techs on track and audits painless.



Tracking Unscheduled Tasks

Capture out-of-cycle events—reagent changes, temperature excursions, corrective maintenance—in seconds so nothing slips through your audit trail.



Quality Control & Validation

Log QC results, reagent lot validations, and peer-group comparisons. Instant flags for out-of-range results keep instruments in spec and inspectors satisfied.



Service Reports & Instrument Downtime

Track vendor service calls, parts replacements, and downtime analytics effortlessly. Identify recurring issues, justify capital requests, and meet uptime SLAs with concrete, data-driven insights.



Corrective Action Review

Close the loop on QC failures with configurable CAPA workflows, including root-cause analysis, escalation paths, and sign-off verification, ensuring corrective actions are effective and lasting.



Core Labs

LabLogs tracks all compliance testing systems, instruments, and disciplines—from large chemistry lines to kit-based tests. For both hospital and reference labs, standardization leads to optimized financial performance.



Point of Care & Clinics

Standardize user logs, maintenance, QC, and service processes across all instruments. Monitor real-time compliance remotely, minimize the need for onsite audits and visits, and keep non-lab personnel inspection-ready.



Research Labs

LabLogs is honored to have partnered with leading World's Industry Leading Cancer Research Labs.

Driven by innovation, crafted for excellence.

“ We love LabLogs! It has helped declutter areas of the lab and has improved QC evaluation. My techs get real-time feedback from the program if a QC is out instead of having to go look it up in the reference material. ”

Mariah Lee, MLT (ASCP)
Laboratory Manager, Rangely District Hospital



Customer Success That Goes Beyond Support

▶ Workflow Customization

Their team collaborates with your staff to tailor the software to your workflows, boosting production and reducing risk.

▶ Subject Matter Expertise

Their team includes specialists across multiple lab disciplines to ensure personalized and technically sound support.

▶ Customer-driven Innovation

They actively gather feedback to refine features and improve their platform with every release—driven by real-world input.

▶ Fast, Hassle-free Resolution

They prioritize rapid troubleshooting and resolution to keep your operations moving with minimal disruption.

▶ Built for the Long Haul

They don't just offer support—build long-term partnerships to ensure your lab succeeds and scales over time.

▶ Self-service Knowledge Base

Access detailed documentation, how-to articles, and FAQs to resolve common issues independently and efficiently.



WESTERN HEALTHCARE ALLIANCE

Reach out today to see how LabLogs can help you transform your lab operations.

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