

# Revolutionizing Laboratory Compliance & Efficiency

Track, Manage, & Standardize  
Your Lab Operations

# Driven by Innovation, Powered by Trust

LabLogs was founded to address a widespread challenge in laboratory operations: the inefficiencies, inconsistencies, and compliance risks associated with manual tracking of maintenance and quality control tasks.

Western Healthcare Alliance (WHA) partners with LabLogs to provide members with a solution to document, track, and resolve issues in real-time while providing leadership with transparent oversight into performance, compliance, and operational metrics.



## Maintenance Logs

A centralized digital log captures every preventive and corrective maintenance action—timestamped and attributed—replacing scattered spreadsheets and paper forms.



## Quality Control

Targeted QC support to fill gaps left by your LIS, including centralized Levey-Jennings chart storage to streamline audits and inspections.



## Task Management

Platform dashboard that centralizes all lab assignments—complete with deadlines, status updates, and ownership—ensuring full visibility and accountability without tasks slipping through gaps.

## Transforming Lab Operations for Better Outcomes

### Optimize Financial Performance

- **Increased Productivity.** Automate routine tasks and focus on what matters.
- **Risk Mitigation.** Stay compliant and avoid costly citations.
- **Faster Turnaround.** Streamlined workflows improve testing capacity.

## Administrative Dashboards

**Preventative Maintenance.** Schedule and manage maintenance tasks to reduce equipment downtime and ensure compliance.

**Quality Control.** Standardized QC documentation for all test systems, ensuring consistency and accuracy.

**Lots & Reagents Tracking.** Track the lifecycle of lots and reagents from receipt to expiration with complete traceability.

**Service Reports.** Minimize downtime with detailed repair history and operational status reports.

**Environmental Controls.** Monitor and maintain lab conditions to guarantee accurate results.

Excellent  
**5.0**  
Client Rating



# Offering Tailored Solutions for Every Laboratory



## LabLogs Dashboard

Get a real-time pulse on every bench and instrument—open tasks, QC status, and compliance alerts—all on one cloud dashboard that's inspector-ready 24/7.



## Recording Scheduled Tasks

Step-by-step workflows for daily, weekly, and monthly QC, PM, and calibrations. Automatic timestamps, e-signatures, and reminders keep techs on track and audits painless.



## Tracking Unscheduled Tasks

Capture out-of-cycle events—reagent changes, temperature excursions, corrective maintenance—in seconds so nothing slips through your audit trail.



## Quality Control & Validation

Log QC results, reagent lot validations, and peer-group comparisons. Instant flags for out-of-range results keep instruments in spec and inspectors satisfied.



## Service Reports & Instrument Downtime

Track vendor service calls, parts replacements, and downtime analytics effortlessly. Identify recurring issues, justify capital requests, and meet uptime SLAs with concrete, data-driven insights.



## Corrective Action Review

Close the loop on QC failures with configurable CAPA workflows, including root-cause analysis, escalation paths, and sign-off verification, ensuring corrective actions are effective and lasting.



## Core Labs

LabLogs tracks all compliance testing systems, instruments, and disciplines—from large chemistry lines to kit-based tests. For both hospital and reference labs, standardization leads to optimized financial performance.



## Point of Care & Clinics

Standardize user logs, maintenance, QC, and service processes across all instruments. Monitor real-time compliance remotely, minimize the need for onsite audits and visits, and keep non-lab personnel inspection-ready.



## Research Labs

LabLogs is honored to have partnered with leading World's Industry Leading Cancer Research Labs.

Driven by innovation, crafted for excellence.

**“ We love LabLogs! It has helped declutter areas of the lab and has improved QC evaluation. My techs get real-time feedback from the program if a QC is out instead of having to go look it up in the reference material. ”**

**Mariah Jensen, MLT (ASCP)**  
Laboratory Supervisor, Rangely District Hospital



## Customer Success That Goes Beyond Support

### ▶ Workflow Customization

Their team collaborates with your staff to tailor the software to your workflows, boosting production and reducing risk.

### ▶ Customer-driven Innovation

They actively gather feedback to refine features and improve their platform with every release—driven by real-world input.

### ▶ Built for the Long Haul

They don't just offer support—build long-term partnerships to ensure your lab succeeds and scales over time.

### ▶ Subject Matter Expertise

Their team includes specialists across multiple lab disciplines to ensure personalized and technically sound support.

### ▶ Fast, Hassle-free Resolution

They prioritize rapid troubleshooting and resolution to keep your operations moving with minimal disruption.

### ▶ Self-service Knowledge Base

Access detailed documentation, how-to articles, and FAQs to resolve common issues independently and efficiently.



WESTERN HEALTHCARE ALLIANCE

Reach out today to see how LabLogs can help you transform your lab operations.

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