

Extended Business
Office Services

Committed. Empathetic. Personalized

AR Services takes away the worry with flexible Extended Business Office programs built to fit you and your patients' unique needs.

With a dedicated healthcare focus, AR Services (ARS) works with Critical Access Hospitals, large health systems, physician groups, and skilled nursing organizations to provide experienced early-out self-pay services.





"The AR Services team has been very helpful in providing all the extras we've required, which makes our jobs easier. Thank you for your team's prompt communication and dedication to customer service."

Deeanna Wilson, Revenue Cycle Director, Southwest Health System

ARS understands that business offices and finance departments in rural locations are often under-staffed and overburdened with work and can help relieve that burden.

ARS's friendly patient account representatives help patients and their families navigate and manage their account while working with the healthcare provider's billing process. ARS's solutions are designed for rural and community facilities looking to help their business office and finance departments become more efficient.



## **Early-out Self-pay**

- Customized Programs augment your in-house collection cycle. We contact patients regarding their accounts via monthly phone calls and statements. Through these programs, we stress payment in-full as well as create and manage payment plans.
- Medical Financing is a payment plan option for larger balances. Patients sign a simple-interest promissory note, and we manage the accounts from beginning to end including statements and follow-up. 100% of the principal goes back to the client.
- Payment Plan Management manages existing time-pay accounts by sending regular statements, receiving and monitoring payments, and handling all patient contact.



## **Additional Services**

Physician Payer Enrollment Credentialing

Delays in the credentialing process can be stressful and negatively impact your business. Credentialing is a long, tedious process that can consume a billing staff's time and resources. AR Services' expert staff will take care of the details for you. You no longer need to worry about following up or unnecessary delays.

Prior Authorizations

Prior authorizations can be an overwhelming task for small and understaffed business offices. They are time-consuming and can distract providers from patient care. The requirements to complete can be daunting and are becoming quite burdensome. AR Services can help ease the burden of prior authorizations for you.

Reach out today for your personalized solution.

Pilar Mank Administrative Director of Operations & Member Support 970.986.3590 pilar.mank@hcmcolorado.com

