

## PROVIDING MEMBERS WITH ACUTE, SPECIALTY TELEMEDICINE EXPERTISE TO INCREASE ACCESS TO SPECIALTY CARE.

Colorado Rural Health Center and Western Healthcare Alliance partner with SOC Telemed (formerly Access Physicians) to provide telemedicine services to our collective membership organizations. SOC Telemed is the largest dedicated provider of clinician-initiated, acute care telemedicine. They partner with members to build sustainable specialty programs in more than 10 clinical service lines.



### More Than Just a Doctor on a Screen

SOC Telemed (SOC) knows that successful acute care telemedicine is so much more than putting a doctor on a screen. SOC enables the audio and video connection but optimizes each step of the hospital, clinician, and patient experience and workflow. All consult requests are prioritized by patient acuity and facilitated by their advanced consult coordination capabilities, making sure the interaction between virtual clinician, onsite care team, and patient is seamless, and that documentation flows effortlessly back into the patient's medical record.

With SOC, members can maximize their clinical capital while having the flexibility to scale up or down based on their patient volume. SOC systematically optimizes healthcare delivery through their:

**Unparalleled clinician network.** SOC boasts an expansive national network of skilled, dedicated, board-certified specialty physicians with deep clinical expertise and telemedicine experience.

**Commitment to quality.** SOC has executed a comprehensive quality management program that supports evidence-based practices, tracks satisfaction levels, and encourages continuous improvement of telemedicine services. They were the first telemedicine company to earn The Joint Commission's Gold Seal of Approval and have maintained that accreditation every year since. SOC has also earned URAC Telehealth Accreditation, a mark of high-performing telehealth providers who demonstrate excellence in quality.

**Reliable, secure technology in the service of patient care.** With an SOC Telemed telemedicine program, hospitals get unparalleled specialty coverage delivered via technology that supports the patient-provider relationship. The technology prioritizes ease of use, high-reliability, immediate resolution of any maintenance issues, and second-to-none uptime.

**Solutions that address complex health system needs.** SOC enables members to enrich their care models and touch more lives by offering care across a variety of clinical service lines. The SOC telemedicine platform is specialty-agnostic, allowing our partners to expand their telemedicine program across any and all service lines.



**Largest Provider**  
of Acute Care Telemed  
Services



**Serving Nearly 1,000 Facilities**  
in 47 States



**Telemed IQ**  
750+ board-certified or  
eligible specialists and  
subspecialists

### Service Lines Include

- Cardiology
- Critical Care / ICU
- Cross Coverage
- Code Blue
- Endocrinology
- Hospital Medicine
- Infectious Disease
- Maternal-fetal Medicine
- Nephrology
- Neurology
- Psychiatry
- Pulmonology

### Benefits of Acute Telemedicine

- Reduce transfers
- Maximize case mix index (CMI)
- Optimize length of stay
- Streamline patient flow
- Find new revenue streams
- Serve more patients locally

**Your partner for acute care  
telemedicine. When and where  
care is needed most. Learn how  
they can help today!**

### Julie Slentz

VP, Business Development  
SOC Telemed (formerly Access Physicians)  
jslentz@soctelemed.com  
303.249.7639

**COLORADO  
RURAL HEALTH  
CENTER**

*The State Office of Rural Health*

Educate. Advocate.  
Collaborate. Innovate.  
[coruralhealth.org](http://coruralhealth.org)



WESTERN HEALTHCARE ALLIANCE

Collaborating to  
Improve Rural  
Healthcare  
[wha1.org](http://wha1.org)