

LEADING-EDGE COLLECTION TECHNOLOGIES

We know how bad debt can impact your bottom line. Through a combination of insightful technology and skilled, empathetic financial counselors,

A-1 Collection Agency (A-1) can help collect your bad debt accounts. A-1 continually studies industry trends and ensures regulatory compliance to improve the patient financial experience.



A-1 utilizes experienced financial counselors and leading-edge technologies to ensure some of the highest recovery rates in the country. Our financial counselors are trained extensively, certified in FDCPA and Professional Telephone Techniques, and comply with Fair Credit Reporting Guidelines. They also meet Patient-Friendly Billing standards while achieving high financial performance goals.

For non-compliant accounts, A-1 Legal Services (Counsel for A-1) works to bring legal action to qualifying accounts in a timely and appropriate fashion. Qualifying accounts are defined by the client based on their mission, vision and financial policies.

A-1 is committed to working every account in order to capture all recovery opportunities. We employ best-of-industry collections systems, skip tracing technologies, predictive dialing systems, and best-practice messaging systems. In addition, A-1 reports to all three credit bureaus.

“A-1 has been our top collector for years. They are very consistent in their responses and also very easy to work with.”

*- Sarah Moore, CRCE-I, COC Director,
Patient Financial Services,
Valley View Hospital*

Reach out today to see how A-1 can help you recover more money.

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