

GOVERNANCE SOLUTIONS FOR RURAL HEALTHCARE

We all know working with volunteer boards in small communities can be challenging for hospital CEOs and their teams. Educating your boards can be a difficult process without outside help. WHA's partner, Practical Governance Group (PGG) is your solution.

PGG consists of a team of award-winning healthcare consultants who help you and your board to identify opportunities for improvement. They offer practical, implementable, real-world solutions and best practices through education, training, research, and problem solving.



Governance Checkup. Just as our bodies benefit from routine diagnostic reviews, so do boards. In this checkup, PGG assesses the body charged with governance. This evaluation gauges everything from board infrastructure to operations and is ideal to ensure your board is functioning at an optimal level.

Customized Presentations. PGG can cater to an organization's unique needs through customized presentations: Best practices in CEO performance appraisals, preparing your board chair for success, achieving operational improvement through cultural change, preparing physicians for governance, and more.

Tailored Board Retreats. Board retreats should be educational, productive and enjoyable.

Board Self-evaluations. Periodic board self-evaluations are extremely important for board development. Starting with a core process and questionnaire, each evaluation can be tailored to your unique organization.

Implementation of CEO Performance Appraisal Process. Assessment of the CEO helps clarify roles, responsibilities and expectations. It also offers insight into one's strengths, opportunities for improvement and performance. PGG can help your organization set up and implement a CEO evaluation process.

Workshops. PGG's educational "roll-up-your-sleeves" sessions (2–4 hours) for board members aid in bringing consensus about a governance issue and work collectively to address it. Each workshop is highly customized to fit your specific needs.

CEO Succession Planning. This is one of the most important tasks a board will ever undertake in a rural community. PGG can help you: Prepare your board for its next CEO, define experience and behavioral competencies for your organization's next CEO, implement a developmental plan for internal candidates, and teach you how to properly vet and select executive recruitment firms.

Governance and Executive Committee Support. PGG's consultants have over 40 years of experience in their respective niches and are available to share knowledge and support whenever members need governance or executive committee support.

From good to great! Practical Governance Group customizes its services to deliver the best blend of tools for your healthcare board and organization to advance.



WESTERN HEALTHCARE ALLIANCE
Collaborating to Improve Rural Healthcare
wha1.org

With committed, down-to-earth, experienced experts, PGG is your one-stop-shop for educating, training, advancing and developing your rural board. Contact them today for practical insight and solutions.

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