



MAYO CLINIC  
LABORATORIES

## QUALITY DIAGNOSTIC LABORATORY TESTING

### About Mayo Clinic Laboratories— Quality Diagnostic Laboratory Testing

Western Healthcare Alliance (WHA) utilizes Mayo Clinic Laboratories for esoteric reference testing as well as other services. As the global reference laboratory for Mayo Clinic, Mayo Clinic Laboratories helps clients advance patient care, strengthen their practice, and broaden access to specialized testing. Through partnerships with clinicians at Mayo Clinic and other health care providers, they are able to offer members the most sophisticated test catalog in the world. In addition, their diagnostic tests and algorithmic approaches are supported and continuously validated in the Mayo Clinic practice. This ensures members receive the highest quality results delivered in the most efficient manner, improving patient outcomes and controlling your costs.

*For more than 30 years it has been the goal of Mayo Clinic Laboratories to help organizations such as WHA strengthen their efforts to provide exceptional laboratory services and patient care to rural communities.*

Mayo Clinic Laboratories offers more than test results. Mayo Clinic consultants collaborate with the patient's physician to advise on the selection and clinical application of laboratory testing during the overall episode of care. Backed by Mayo Clinic resources, Mayo Clinic Laboratories proactively develops and implements cutting-edge tests, assays, and improved methodologies.

Mayo Clinic Laboratories gives members access to the knowledge of more than 4,500 physicians and scientists at Mayo Clinic. Over 60 laboratories currently perform highly specialized testing with consultative support from Mayo Clinic physicians and scientists for more than 4,000 hospitals and health care organizations worldwide.

Mayo Clinic Laboratories is continuously improving all clinical-testing processes and services supporting patient care, combining the efficiency of automation and Lean principles to simplify and streamline these processes.

Mayo Laboratory Inquiry (MLI), the call center for MCL, is staffed 24 hours a day, seven days a week, 365 days a year. Calls are always answered by a live representative, not computerized call trees.

#### *Catalogues by discipline:*

- ▶ Pediatric test catalog
- ▶ Pediatric test reference values
- ▶ Biochemical genetics
- ▶ Cytogenetics
- ▶ Fertility testing
- ▶ Molecular genetics

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WESTERN HEALTHCARE ALLIANCE

*Collaborating to Improve Rural Healthcare*

**wha1.org**