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Colorado Hospital Association Shared Services Announces New Partnership with Western Healthcare Alliance

GREENWOOD VILLAGE, COLO. – June 3, 2019 – Colorado Hospital Association (CHA) Shared Services is pleased to announce a new partnership with A-1 Collection Agency, a sister company of Western Healthcare Alliance (WHA), to be the preferred provider of bad debt collection services for CHA member hospitals and health systems.

“Bad debt can be a heavy burden for any health care organization, and we know that Colorado hospitals could benefit from an efficient and effective collections system,” said Steven J. Summer, president and CEO of CHA. “We are proud to be able to offer the benefits of this partnership to our members as a way of easing the difficult bad debt recovery processes they face.”

A-1 Collection Agency utilizes experienced financial counselors and robust technology to ensure competitive recovery rates. A-1’s financial counselors are trained extensively, certified in the Fair Debt Collection Practices Act and Professional Telephone Techniques and comply with Fair Credit Reporting Guidelines. They also meet patient-friendly billing standards while achieving high financial performance goals.

“We are proud to partner with CHA to bring patient-friendly collections to hospitals and healthcare organizations,” said WHA CEO, Angelina Salazar. “Our core mission centers around collaboration and working with CHA demonstrates our mutual commitment to ensuring the sustainability of healthcare providers in our communities. We are better together!”

About Colorado Hospital Association

Colorado Hospital Association is the leading voice of Colorado’s hospital and health system community. Representing more than 100 member hospitals and health systems throughout the state, CHA serves as a trusted, credible and reliable resource on health issues, hospital data and trends for its members, media, policymakers and the general public. Through CHA, Colorado’s hospitals and health systems work together in their shared commitment to improve health and health care in Colorado. Learn more at www.cha.com.

About Western Healthcare Alliance

Western Healthcare Alliance began in 1989 when a small group of rural Colorado hospitals decided that there was power in numbers. Today, WHA celebrates 30 years of collaboration with 30 healthcare members in Colorado and Utah. A subset of WHA members own Healthcare Management, a sister company of WHA, that provides revenue cycle solutions to healthcare entities through its companies A-1 Collection Agency and AR Services. In 2015, WHA formed the Community Care Alliance, a company that is dedicated to creating solutions that ensure quality outcomes as the industry shifts towards a reimbursement model focused on value. Learn more at www.wha1.org.

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