



NATIONAL  
RURAL HEALTH  
RESOURCE CENTER

## Affordable & proven solutions for rural providers

**We know that the current demands and increasing complexity are making it challenging for you to keep healthcare local and sustainable.** It can be difficult managing everything on your plate with limited resources.

WHA partners with The National Rural Health Resource Center (The Center) to offer WHA members affordable, proven solutions in the following areas:

- Process improvement consulting services
- Strategic planning
- Leadership training
- Meeting retreat facilitations
- Community Health Needs Assessments
- Lean training
- Balanced Scorecard Implementation services
- Technical assistance

Since 1985, The Center has worked closely with thousands of clinics, hospitals, rural health networks, and other organizations in all 50 states. Over those 30 years, hospitals and healthcare organizations working with The center have collaboratively created a body of knowledge that makes The Center a national hub for rural health organization management.



*Collaborating to Improve Community Healthcare*



## RURAL HOSPITAL PERFORMANCE IMPROVEMENT

### *The Center helps thousands of Critical Access Hospitals*

The Center developed the robust Technical Assistance Service Center (TASC) which helped more than 1300 hospitals make the conversion from prospective payment to cost-based reimbursement. Through TASC, The Center's menu of services helps rural healthcare organizations embark on process improvement, board relations development, strategic planning and leadership education. TASC supports the 45 participating state FLEX Programs as they help CAHs in their state to do the following:

- ▶ Improve quality of care
- ▶ Stabilize and improve operational and financial process
- ▶ Develop health systems and engage the community, including integrating emergency medical systems into regional and local systems of care
- ▶ Convert hospitals to CAH status

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