

what's up?

NEWS FOR WESTERN HEALTHCARE ALLIANCE



Trust But Verify

ICD-10: Now's the Time for a Compliance Check Up

Your coders are finally working in ICD-10, but how compliant are they? Start strong with ICD-10 coding compliance audits—before reduced revenue, inaccurate data, denials, RACs, and other take backs begin.

WHA's preferred corporate partner, eCatalyst can help members with these issues through their suite of services.

eCatalyst is a full-service HIM company that offers ICD-10 coding and auditing, denial management, pre-bill audits, remote coding, HIM consulting, MPI clean-up, staffing, and interim management.

“eCatalyst demonstrated the highest level of flexibility and adaptability I've seen from any consulting firm. They delivered on the primary scope of work while adding significant value to other critical projects.”

– eCatalyst Client



eCatalyst verifies coder accuracy through expert ICD-10 coding compliance audits to:

- Identify areas of ICD-10 risk and coder knowledge gaps.
- Target specific coding training and education.
- Protect your revenue with individual coder feedback and team compliance reports.

Qualified eCatalyst audit managers oversee coding validation services. They report case-by-case feedback alongside department-wide analysis.

- Compare month-by-month coder accuracy and quality improvement.
- Summarize all hospital coder compliance into one concise report.
- Provide executive ICD-10 coding compliance summary and recommendations.

Check off the most important task in your ICD-10 plan. Trust but verify with eCatalyst's ICD-10 Coding Compliance Audits.

For an obligation-free consultation and more information on ICD-10, contact Chris Meyers, 623.236.3336, info@eCatalystHealth.com.

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Upcoming Events



Western Healthcare Alliance



New Documentary Features Grand Junction Healthcare

Two Colorado Mesa University students, Brenden Fatchett and Kayla Niksic, with the help of Dr. Patrick Page, worked over the last two years to create a 37-minute documentary titled “The Secret Sauce.” The documentary looks at the well-known success of the Grand Valley’s healthcare system.

The documentary features interviews with physicians, medical professionals, and others from across the Grand Valley, with a focus on how they collaborated to create a system that has gained nationwide attention and is being emulated across the country. The students wanted to help spread the word about the system to other communities that are looking for ways to lower healthcare costs and improve patient care.

Over the last few years we have heard a lot about value-over-volume with a focus on patient care—this is a cornerstone of the Grand Junction model. The documentary breaks the Grand Junction model into three areas: collaboration, data tracking, and quality improvement. The model takes on a more holistic approach as it not only includes physicians, insurance providers, and hospital administrators, but also ties in mental and behavioral areas that could be the underlying cause of a physical illness.

To view the entire documentary, go to <https://www.youtube.com/watch?v=yrihH6Q9yvo>.

“Teamwork is really the key—the future of primary care.”

– Glenn Madrid, MD

Mountain Family Health Centers Honored as Best Company to Work For in 2015



Mary Coan, Annette Franta, and Scott Owens accept the award on behalf of Mountain Family Health Centers.

Mountain Family Health Centers (MFHC) was recently honored by the Colorado Society for Human Resource Management as one of the 25 Best Companies to Work For in Colorado at the 10th Annual Best Companies to Work for Luncheon on October 30th.

MFHC was in the top 10 medium-sized companies from across the state. Each employee at the facility is celebrated for their individuality and contribution to their working environment. Often times you will hear people in the hallways say that working there is like working with family. The closeness in the workplace and understanding that complications may arise point to the same goal: great patient care and great employment.

Congratulations Mountain Family Health Centers on this great achievement!

Mountain Family Health Centers’ Mission:

“To provide high quality, integrated primary, behavioral, and dental health care in the communities we serve, with special consideration for the medically underserved, regardless of ability to pay.”

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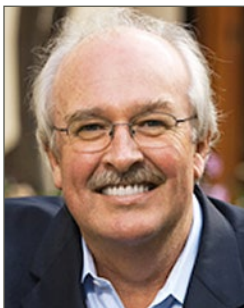
The “Secret Sauce”
& MFHC Honored

Mark Your Calendars for WHAAS 2016, February 10th, 11th & 12th in Grand Junction



Is healthcare reform just on a trip back to the 80s? Be a part of the conversation at WHAAS 2016: the must-attend meeting of the year for administrators and managers from hospital, clinic, and healthcare organizations in rural areas. Attendees are given a rare opportunity to network with colleagues from across disciplines and organizations. This one-of-a-kind yearly conference features sessions for networking, education, and collaboration.

Every year, WHAAS brings together executives of rural healthcare facilities including: CEOs, CFOs, CNOs, CMOs, Laboratory, Rehab, Quality Improvement/Risk Management, HR, IT, PFS, Materials Management, Communications and Marketing, health network leaders and more. During the Summit, attendees will network with peers from other member facilities, as well as leaders from neighboring states and affiliated networks. WHA, supported by strong membership and growth, has been visionary in combining expertise, resources, volume, and enthusiasm to support excellent healthcare organizations.



This year we are thrilled to have **Ian Morrison, PhD**, join us as our opening keynote speaker. As a healthcare futurist living in the Bay Area, he is an internationally known author, consultant, and speaker specializing in long-term forecasting and planning with particular emphasis on healthcare and the changing business environment.

Ian's incisive Scottish wit helps public and private organizations plan their longer-term future, and he has worked with more than 100 Fortune 500 companies in healthcare, manufacturing, information technology and financial services, including Kaiser, Google, and more.

Dive deeper into programs with discounts and services exclusively available to members at the Corporate Partner Exhibition. Attendees will have several opportunities, including the Trend Forum on February 10th, to visit in person with our WHA Preferred Corporate Partners.



Participants will end the day on the 11th with our closing keynote, **Scott Burton**, cancer survivor, comedian, author and world-class juggler. Recognizing cancer as two diseases, a medical one and an emotional one, Scott fights the battle on both fronts.

WHA is at the forefront of assisting rural communities with the changing environment in which they are faced. We're looking forward to you joining us as we collaborate to expand access and coordination to improve quality healthcare in our communities. Go **Back to the Future** with WHA at WHAAS 2016!

Agenda

Wednesday, February 10th
Trend Forum & Networking Reception
Thursday, February 11th
Corporate Partner Exhibition
Keynotes & Peer Network Sessions

Register Today!

Only \$89 Per Person
<https://whaas2016.eventbrite.com>

Friday, February 12th
Leadership Academy
Stay tuned for registration details.

Location & Accommodations

DoubleTree Hotel
743 Horizon Drive, Grand Junction, CO
\$88 per night
970-241-8888, ask for code WA1

Sponsors:



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WHAAS 2016

UPCOMING EVENTS

Join us as we go ...



at WHAAS 2016!

DoubleTree Hotel, Grand Junction

Trend Forum and Networking Reception: Wednesday, February 10th

WHAAS and Corporate Partner Exhibition: Thursday, February 11th

Register: <https://whaas2016.eventbrite.com>

Leadership Academy: Friday, February 12th

Stay tuned for registration details.

For more information about this event please contact

Bobbie Orchard at 877.683.5223 or bobbie.orchard@wha1.org.

RMACO and SJACO Board Meetings—WebEx

Tuesday, December 8th

RMACO Board Meeting, 2:00 pm – 3:00 pm

SJACO Board Meeting, 5:30 pm – 6:30 pm

CCA Board of Managers Meeting—WebEx

Wednesday, December 16th

12:00 pm – 1:00 pm

For more information about these events please contact

Peggy Utesch at 866.986.3676 or peggy.utesch@wha1.org

The WHA administrative offices will be closed from Thursday, December 24th to 8:00 am Monday, January 4th. The HCM offices will be closed Thursday, December 24th and Friday, December 25th, will close at 3:00 pm on Thursday, December 31st, and will be closed all day Friday, January 1st. Contact Pilar Mank at 866.986.3590 for questions about our office hours or to place patients on the “Do Not Call” list for the holidays.



Happy Holidays!



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Upcoming Events

*Collaborating to Support and Sustain
Quality Healthcare in All Our Communities*

888.828.0011

wha1.org