

# what's up?

NEWS FOR WESTERN HEALTHCARE ALLIANCE



*Eric Hirschberg, Executive Vice President for Lockton Companies of Colorado, presents at the WHA 2015 WHAAS Trend Forum.*

## Lockton Insurance and WHA Celebrate 10th Year

As the world's largest independent, privately-owned global insurance broker, Lockton continues to provide unique programs with significant economies of scale for our members. Over a one year period, the WHA Lockton Insurance Program saved members more than \$468,000 in Property & Casualty and Health Benefits premiums.

Lockton is chosen by members for their ability to cater to the unique needs of rural healthcare. Lockton representatives take the time to understand individual goals in order to deliver tailored insurance programs to WHA members.

Property and casualty products include: general and professional liability insurance; auto and D & O insurance; and employee life insurance.

*WHA members save more than \$460k per year with Lockton Insurance Programs.*

The employee benefits programs through Lockton provide HR Directors with complete solutions without having to spend time using multiple vendors. The WHA partnership ensures members are receiving the best quotes on this array of products, with preferred pricing through the largest full-service employee benefits insurance brokerage/consulting firm in the United States. Lockton works in collaboration with members' HR teams to augment employee benefits and enhance employee communications. Benefits include: tailored services, strategic benefit planning, actuarial support, plan design, financial reporting and analysis, renewal negotiation, broker/marketing, vendor management, compliance and enrollment communication.

Lockton also provides broker reinsurance; third party administration, pharmacy benefit management, managed care network arrangements, broker group life, disability, and other non-medical benefit plans. They also can evaluate processes to administer existing plans and support clinical risk management.

In an era of reform, Lockton is staying current in Population Health organization and strategies. Stay tuned for more information over the coming months on how these solutions will be deployed with WHA's newest organization, the Community Care Alliance.



Contact Jessica Taylor at 970.926.3651, [jessica.taylor@wha1.org](mailto:jessica.taylor@wha1.org). Contact David Ressler regarding the Community Care Alliance at 970.986.3675, [david.ressler@wha1.org](mailto:david.ressler@wha1.org).

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Upcoming Events





GUNNISON VALLEY HEALTH

## Congratulations to Gunnison Valley Health on Avatar Solutions' Award

Gunnison Valley Health (GVH) received Avatar Solutions' award for second most improved engagement scores among their clients in 2014. Avatar Solutions is a leading provider of employee engagement surveys, patient satisfaction surveys, CAHPS (e.g. HCAHPS, CG-CAHPS), and physician surveys.

The staff's dedication and commitment made this success possible. Avatar Solutions is a survey-based reward and cannot be conducted without staff participation.

*Congratulations Gunnison Valley Health!*

## Southwest Memorial Hospital Begins Campaign for New Hospital, Goes to Voters In November



**SOUTHWEST**  
HEALTH SYSTEM

The Montezuma County Hospital District Board of Directors has approved a referendum to be placed on the November 2015 ballot. Voters will be asked to approve a sales and use tax that will be used for new facility construction and improvements on the Southwest Memorial Hospital campus.



*The current Southwest Memorial Hospital facility*

Proposed construction includes a new state-of-the-art inpatient wing to provide a higher level of healthcare, utilize leading edge medical technology, increase efficiency, and improve safety and security. In addition to the new wing, Southwest Health System clinics, currently located in several offices throughout Cortez, would be consolidated on the main campus location. This office space would offer patients one convenient location for primary care and diagnostic services. Also included in the plan is a new Emergency Medical Services (EMS) station to allow for development of new community EMS services beyond those currently offered.

### Correction

In our July newsletter article announcing a new program for WHA members with Virtual Procurement Systems (VPS), we incorrectly stated "VPS aggregates WHA member data and purchasing volume along with others nationally to reduce overall hospital spends." According to VPS, their success rests in their proprietary technology and processes. Please contact Scot Mitchell, 877.683.5227 or [scot.mitchell@wha1.org](mailto:scot.mitchell@wha1.org) or Tom Northey, 866.986.3657 or [tom.northey@wha1.org](mailto:tom.northey@wha1.org) for more information about the VPS program.

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WHA Member News



Operational Efficiencies

## Montrose Memorial Hospital Earns Joint Commission's Gold Seal of Approval®



Montrose Memorial Hospital (MMH) officially earned The Joint Commission's Gold Seal of Approval® on June 12. The Joint Commission seeks to continuously improve health care for the public by evaluating healthcare organizations and inspiring them to excel in providing safe and effective care of the highest quality and value. It is an independent, nonprofit organization, and is the nation's oldest and largest standards-setting and accrediting body in healthcare.

To earn this accreditation, MMH underwent an unannounced, extensive four-day, on-site review by a team of three Joint Commission surveyors. During the review, the team assessed its compliance with hospital standards related to several areas, including emergency management, environment of care, infection prevention and control, leadership, and medication management. Surveyors also conducted on-site observations and interviews.

Because the standards are regarded as the most rigorous in the industry, MMH chooses to be evaluated by The Joint Commission every three years and is committed to providing the highest level of quality care for patients. Joint Commission's Gold Seal of Approval® is a clear symbol of MMH's dedication to the most stringent standards of performance. This accreditation proves that MMH demonstrates continuous compliance with The Joint Commission performance standards.

***Congratulations Montrose Memorial Hospital!***

### WHA Bulletin Board



#### **WHA and HCM Provides First Aid and CPR Training for Employees**

WHA and HCM employees participated in general first aid and CPR training on Friday, July 24th. The hands-on session was conducted by Professional EMS Education of Grand Junction. HCM provides ongoing continuing education to our staff in a number of areas including customer service, compliance, and policies. This is one class we hope not to have to use, but are glad for the knowledge. This year 14 employees attended the training, eight were new participants and six were recertifications.

Thank you to all of those who attended!

***Collaborating to Support and Sustain  
Quality Healthcare in All Our Communities***

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**WHA Member News**

## UPCOMING EVENTS

<b>WHA Board of Directors Retreat</b>	<b>Wednesday, August 5th and Thursday, August 6th</b> Westin Riverfront, Avon
<b>WHA Communications &amp; Marketing Peer Network Meeting</b>	<b>Wednesday, August 12th</b> 10:00 am – 2:00 pm Western Healthcare Alliance, Grand Junction
<b>WHA IT Peer Network Meeting</b>	<b>Thursday, September 10th</b> 10:00 am – 2:00 pm Western Healthcare Alliance, Grand Junction
<b>WHA PFS Peer Network Meeting</b>	<b>Thursday, September 17th</b> 10:00 am – 2:00 pm Western Healthcare Alliance, Grand Junction
<b>WHA CFO Peer Network Meeting</b>	<b>Wednesday, September 23rd</b> 10:00 am – 2:00 pm Hotel Colorado, Glenwood Springs
<b>WHA LSN Peer Network Meeting</b>	<b>Tuesday, October 6th</b> 10:00 am – 2:00 pm Western Healthcare Alliance, Grand Junction
<b>WHA HR Peer Network Meeting</b>	<b>Thursday, October 8th</b> 10:00 am – 2:00 pm Western Healthcare Alliance, Grand Junction
<b>WHA Communications &amp; Marketing Peer Network Meeting</b>	<b>October, TBD</b> 10:00 am – 2:00 pm Western Healthcare Alliance, Grand Junction



**Strategic Leadership**



**Financial Strength**



**Operational Efficiencies**



**Clinical Excellence**



**Workforce Development**

For more details regarding the WHA Peer Network Meetings, contact **Keely Cuervo** at **866.986.3595** or **keely.cuervo@wha1.org**.

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Upcoming Events

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Quality Healthcare in All Our Communities**

**888.828.0011**

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