

BETTER TOGETHER



Networking to address rural healthcare issues...

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Healthcare Provider Leadership Training 2009 — 2010

As Western Healthcare Alliance celebrates its 20th Anniversary, we look back at all the changes and the goals that have been accomplished and it is astounding! In true WHA fashion, we are continuing our **Healthcare Provider Leadership Training** right here in Grand Junction. WHA is pleased to offer the next continuum of classes exclusively for Colorado healthcare organizations.

Beginning in September, 2009 we are bringing back fabulous speakers from Rockhurst University Continuing Education Center. We will once again offer exceptional education utilizing one-day seminars in a classroom setting at an affordable price! This is the perfect venue to help “inspire” and “build” your leadership teams with nationally recognized trainers in an atmosphere of creativity and fun learning.

What can you expect from the program?

- Four education sessions taught in Grand Junction on the following dates (all classes will run from 8:30 am—3:30 pm):
 - ◆ September 17, 2009
“**Essential Leadership Skills for Successful Leaders**”
 - ◆ November 6, 2009
“**Anticipating Change: Implementing Change Management Skills**”
 - ◆ February 12, 2010
“**Better Together: How to Motivate, Manage and Lead a Team**”
 - ◆ May 14, 2010
“**Conflict: How to Handle it with Tact and Finesse**”
- CEUs for those participants that are eligible, at .06 credit hours per one-day session.
- Networking and learning opportunities with peer healthcare associates.
- Applied learning skills to every day healthcare situations.
- Easy Online class registration.

Your current and future leaders need the opportunity to participate in this exceptional **Healthcare Provider Leadership Training** program, so we have broadened the scope of participants to include: managers, supervisors, directors, team leaders and anyone that is in a formal or informal leadership role. Please join us for fun filled learning on a national level right here in Grand Junction!

If you would like more information on this class, please contact **Dianna Chestnut** at **970.683.5248** or via email at dianna.chestnut@wha1.org.

MISSION STATEMENT

To utilize collaborative efforts to enhance the operating efficiencies, market positions, and quality of service provided by the member organizations, and thereby assure the continued provision of health related services to their respective communities.

New Corporate Partner — Kangaroo Express

One of our newest WHA preferred corporate partners is **Kangaroo Express** a medical courier company. **Kangaroo Express** is a Durango, Colorado-based delivery company offering same day, next day and scheduled delivery throughout Colorado and northern New Mexico.



With offices in Durango, Grand Junction and Farmington, NM, **Kangaroo Express** arranges week-day air cargo service between *Durango, Alamosa, Grand Junction, and Denver* with their airline partner KEY LIME AIR. Their ground network provides same day and scheduled delivery throughout western Colorado and northern New Mexico.

Established in 1983, **Kangaroo Express** is a locally owned and operated courier company that WHA is proud to partner with. While our primary objective was to establish a relationship with a proven courier company in order to facilitate laboratory test-sharing between all of

the WHA members, the members can also now benefit by the availability of discounted courier services for other general hospital delivery needs. We have found that **Kangaroo** provides fast, reliable and cost-effective delivery service for our WHA members and have definitely always been meeting and often exceeding our needs.

For more details related to the **WHA/Kangaroo Express** agreement including rates and courier schedules contact **Daryl Bohlender** at **970.683.2531** or via email at Daryl.Bohlender@wha1.org.

Certified Security Compliance

WHA had great success with the **Certified HIPAA Professional Training** class that was completed **April 16th and 17th** in Grand Junction. Congratulations to all the attendees! The next class in the very important series is the **Certified Security Compliance Specialist (CSCS™) Training** class which will be held **June 17th and 18th** in Grand Junction. This class is an intensive yet comprehensive overview of major security regulations and standards for information systems, which goes beyond the core concepts covered in the HIPAA training.

WHA has negotiated a very special rate for this class of **\$695**—this class normally will cost **\$1,650** per person. What a great value for our members! We are also proud to announce that attendees will also have the opportunity to take the **CSCS™ exam** (all of the attendees that took the HIPAA exam directly following the class experienced a 100% pass rate) for an additional **\$495** per person.

If you haven't had a chance to sign up for this outstanding opportunity, please contact **Stephen Day** at **970.683.5205** or via email at Stephen.Day@wha1.org.

Please note that space is limited and on a "first come, first served" basis! Reserve your spot today!

Introducing WHA Lunch Bytes

WESTERN HEALTHCARE ALLIANCE IS PROUD TO PRESENT...

"LUNCH BYTES"

Once again, as we celebrate our 20th anniversary, WHA is rolling out another new series of educational programs! WHA "**Lunch Bytes**" is a very cost-effective, time-saving, efficient use of your lunch hour. How many of us grab a quick bite to eat at our desks or even work through lunch altogether? WHA is offering one-hour WebEx learning session or "**Lunch Bytes**". All you need is a computer, a telephone line and your lunch! Your entire facility can participate in the one-hour WebEx learning opportunity for only **\$99 per line**. Please make sure to *save the date* from **12:00 pm—1:00 pm** for the following "**Lunch Bytes**":

- ◆ **May 27th: "The American Recovery and Reinvestment Act of 2009 (ARRA), Stimulus Package and HIPAA"** *presented by William Fisher, Holland & Hart, LLP*
- ◆ **June 24th: "Grants: Getting Through the Process"** *presented by Denise Denton, D2, Inc.*
- ◆ **July 29th: "How to Maximize your Recruitment Efforts"** *presented by Lou Ann Wilroy, Executive Director, Colorado Rural Health Center*
- ◆ **September 30th: "Human Resource Trends in Today's Environment: What Works"** *presented by Elizabeth Hanckel, Senior Vice President, Tyler & Company*
- ◆ **October 28th: "Collection Industry: Best Practices"** *presented by Healthcare Management*
- ◆ **November 18th: "Revenue Cycle: The Latest and Greatest News and Information"** *presented by Kenn Buckner, Business Development and Marketing Manager, Dixon Hughes*

So, grab your lunch, get your co-workers and join us for these great powerhouse "**Lunch Bytes**"!

Stay tuned for information on registering for these fabulous topics! For more information on any of these topics, please contact **Dianna Chestnut** at **970.683.5248** or via email at Dianna.Chestnut@wha1.org.

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2009 Meeting & Event Calendar

MEETING/EVENT	DATE	VENUE
WHA/HCM Board Meeting	May 7th	WHA Offices
Leadership Training Class	May 15th	WHA Offices
HR Peer Network Meeting	May 22nd	Glenwood Springs
Lunch Bytes WebEx	May 27th	WebEx
CNO Peer Network Meeting	May 29th	WHA Offices
LSN Peer Network Meeting	June 5th	WHA Offices
Certified Security Compliance Specialist Training	June 17th—18th	WHA Offices
Lunch Bytes WebEx	June 24th	WebEx
Lunch Bytes WebEx	July 29th	WebEx
HR Peer Network Meeting	August 7th	Rifle
WHA/HCM Board Retreat	August 13th—14th	Vail
LSN Peer Network Meeting	TBD August 20th or 21st	TBD
PFS Peer Network Meeting	TBD August/September	TBD
IT Peer Network Meeting	September 10th	TBD
HR Peer Network Meeting	September 11th	Meeker
Leadership Training Class	September 17th	TBD, Grand Junction
Lunch Bytes WebEx	September 30th	WebEx
HR Peer Network Meeting	October 2nd	Telluride
Lunch Bytes WebEx	October 28th	WebEx
Leadership Training Class	November 6th	TBD, Grand Junction
WHA/HCM Board Meeting	November 12th	WHA Offices
Lunch Bytes WebEx	November 18th	WebEx
LSN Peer Network Meeting	TBD November 19th or 20th	TBD
IT Peer Network Meeting	December 10th	TBD



For additional information on any of these meetings, please contact **Bobbie Orchard** at **970.683.5223** or via email at Bobbie.Orchard@wha1.org.